

## POLAR SERVICE RETURN CARD

We recommend you to mail in the complete unit (receiver and transmitter).  
Warranty claims can only be considered if the purchase receipt and/or completed guarantee card is presented.

**Personal information:**

Surname: \_\_\_\_\_

First name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Post code: \_\_\_\_\_

City: \_\_\_\_\_

Country: \_\_\_\_\_

Daytime tel.: \_\_\_\_\_

E-mail: \_\_\_\_\_

Polar product: \_\_\_\_\_

**Package contents sent:** (serial number if available)

Wrist unit/receiver: \_\_\_\_\_

Transmitter/  
WearLink \_\_\_\_\_

Strap \_\_\_\_\_

Sensors: \_\_\_\_\_

Other parts: \_\_\_\_\_

I have gone through the troubleshooting checklist

Problem description and comments: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Mailing instructions:**

1. Make sure the wrist unit/receiver and transmitter are securely packed. We recommend using the original Polar case/package.
2. We recommend that you check with your local post office for a secure method of mailing.
3. Make sure that you have completed the service return card with your name, address and product details.
4. Check that you have enclosed all essential parts. Polar will do an inspection on the entire product.

**Service address:**

Polar Electro (UK) Ltd  
Polar House  
Heathcote Way, Unit L  
Heathcote Industrial Estate  
Warwick CV34 6TE

Proof of purchase /receipt

Date of purchase: \_\_\_\_\_

**Payment details:**

I authorize work to be carried out up to the amount of \_\_\_\_\_

Send me an estimate first

**Payment method:**

VISA

MasterCard/Eurocard

Maestro

Credit card number: \_\_\_\_\_

Valid from date: \_\_\_\_\_

Expiry date: \_\_\_\_\_

Issue number: \_\_\_\_\_  
(if applicable)

3 digit security number: \_\_\_\_\_  
(on back of card)

Card holder's name: \_\_\_\_\_

Card holder's signature: \_\_\_\_\_

If you do not wish to enclose your credit card details, please include your e-mail address as a point of contact.

Tel no: +44 (0)1926 310 330

Fax no: +44 (0)1926 428 944

Email: supportuk@polar.fi

Web site: [www.polarelectro.co.uk](http://www.polarelectro.co.uk)